

# GTT Backup

Preserve and Protect  
Key Company Data

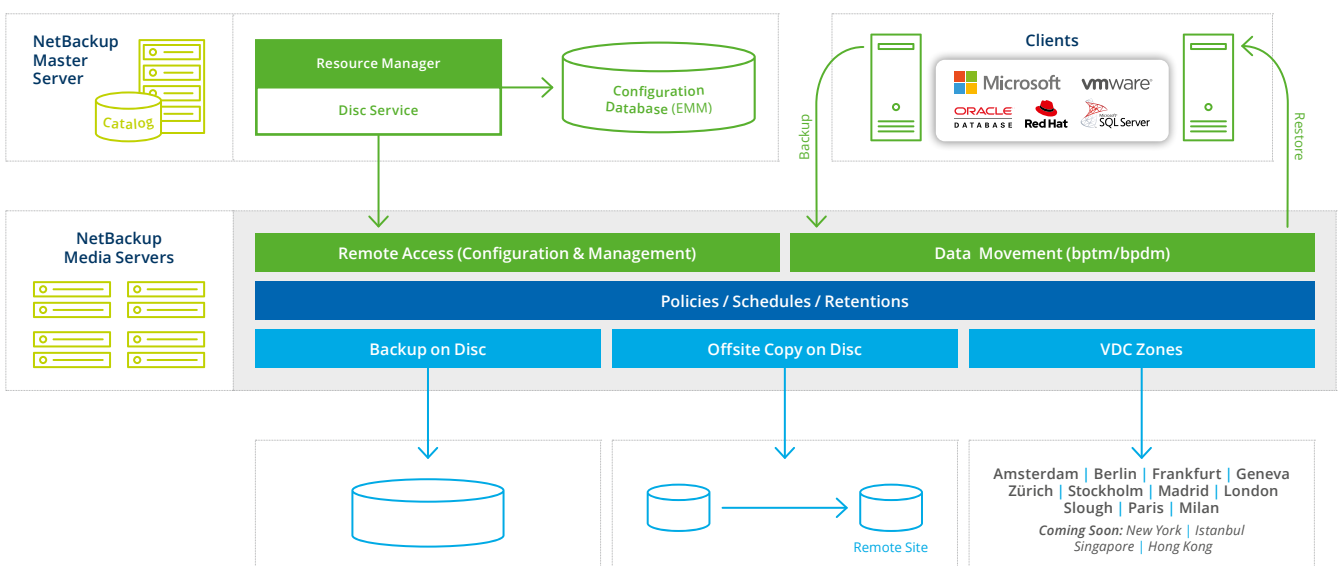


Data loss can be catastrophic for a company. It occurs due to a variety of causes such as computer viruses, software bugs, hardware failures, file corruption, fire, flood, theft and even user error. Companies risk losing critical financial, operational, and customer data. Data loss can be expensive and time-consuming to correct, which is why it is essential to regularly perform data backup.

Backups capture and synchronize data for a given point in time. In the event of a loss, companies can use a recent backup to restore lost data. It is good practice to back up all important data that cannot be easily replaced, especially data residing in key databases and applications.

## GTT Backup

GTT's Backup service is based on Veritas NetBackup Technology. We offer both managed and self-service backup options for Oracle database, Microsoft SQL, Microsoft Windows, Unix and Linux operating systems. The product can backup data to disk and protects popular VMware and Microsoft Hyper-V hypervisors. GTT Backup includes data replication and encryption.



# Service Features

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## Backup Review

GTT backup engineers review backups logs on daily basis to ensure all backups are successful. In case of backup error, GTT restarts the failed backup and informs the customer.

## Executive Summary Reports

GTT provides customers with monthly backup reports that cover all servers and usage.

## Advisory Services

GTT's experts are available to help explain impacts and provide recommendations on backup best practices.

## Broad Operating System Compatibility

GTT's Backup service is compatible with Microsoft Windows, Unix and Linux operating systems, MS SQL and Oracle databases, VMware, and NDMP storage.

## Standard Backup Policies

GTT recommends a standard backup policy of 4 weeks retention for weekly full backups and 2 weeks retention for daily incremental backups. Customers can also customize backup policies for other intervals as required for legal and regulatory reasons.

## Global Availability

Backup is currently available in the following VDC zones:

Amsterdam	Geneva	Milan	Stockholm
Berlin	London	Paris	Zürich
Frankfurt	Madrid	Slough	

*Coming soon for Istanbul, New York, Singapore and Hong Kong*

## Who Is GTT?

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GTT provides secure global connectivity, improving network performance and agility for your people, places, applications and clouds. We operate a global Tier 1 internet network and provide a comprehensive suite of cloud networking and managed solutions that utilize advanced software-defined networking and security technologies. We serve thousands of businesses with a portfolio that includes SD-WAN and other WAN services, internet, security, and voice services. Our customers benefit from a customer-first service experience underpinned by our commitment to operational excellence.

## Contact Us

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For more information, visit [www.gtt.net](http://www.gtt.net)

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## Key Benefits

### Flexibility

- Customized policies, retentions, and schedules
- Self-service and managed options available
- Onsite and offsite backup options

### Comprehensive Monitoring

- Daily backup reviews to flag errors for immediate analysis and correction
- Scheduled reviews and optimization with the GTT team

### Strong SLAs

- Standard RPO: 24h
- Standard RTO: 2h + 1h per 50G of restoration

### Security Certifications

- PCI
- ISO14001 and ISO27001
- ISAE 3402
- SSAE 16 Type II

