



DATA SHEET

Quality of Service

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Quality of Service

- True Quality of Service
- Fully VoIP-ready
- Reduced packet loss
- Improved application performance
- Prioritisation of critical data
- Bi-directional
- Enhanced user experience

People assume that if they purchase an expensive leased line that VoIP will “just work”; that QoS is inherent to leased lines. Well it isn't and it won't.

Whatever circuits you buy, you need to ensure a high quality user experience. That's what users care about. That their cloud apps just work. They demand uninterrupted, crystal clear VoIP calls, and lag free RDP.

So, whether it's for a leased line or for a multi-line SD-WAN connection, you need Zero-Touch QoS.

Whatever circuits you buy, you need to ensure a high quality user experience

All of the bandwidth all of the time

Because our connections use link aggregation, we deliver all of the bandwidth all of the time. Our Zero-Touch QoS engine prioritises and de-prioritises data at the packet level, both upstream and downstream, without you having to reconfigure any hardware or present tagged packets.

By identifying your time sensitive traffic as it appears (such as someone picking up a phone to make a VoIP call) and then prioritising those packets of data end to end across our network, we ensure that everyone gets what they need from each connection we deliver.

The intelligent bi-directional management and manipulation of data through our network, right to the customer site, means that bulk data transfers, web browsing, cloud apps and VoIP services all co-exist on resilient, high capacity internet connections, regardless of customer location.

This isn't just rudimentary throttling, and it certainly isn't the more common SD-WAN principle of directing traffic over single links which is simply just a waste of good bandwidth.

Business critical applications get the priority they deserve, protected from heavy users saturating the connection.

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