

SIP Trunking for the Enterprise

Certified Solutions for local-to-global voice applications

Enterprises that have made the investment in premise-based IP PBX telephony and Unified Communications (UC) solutions deploy SIP trunking to achieve a seamless and bullet-proof global vision. Replacing multiple vendors and legacy voice technologies with SIP allows the enterprise to achieve the full scalability, flexibility, disaster recovery benefits and cost savings of IP communications.

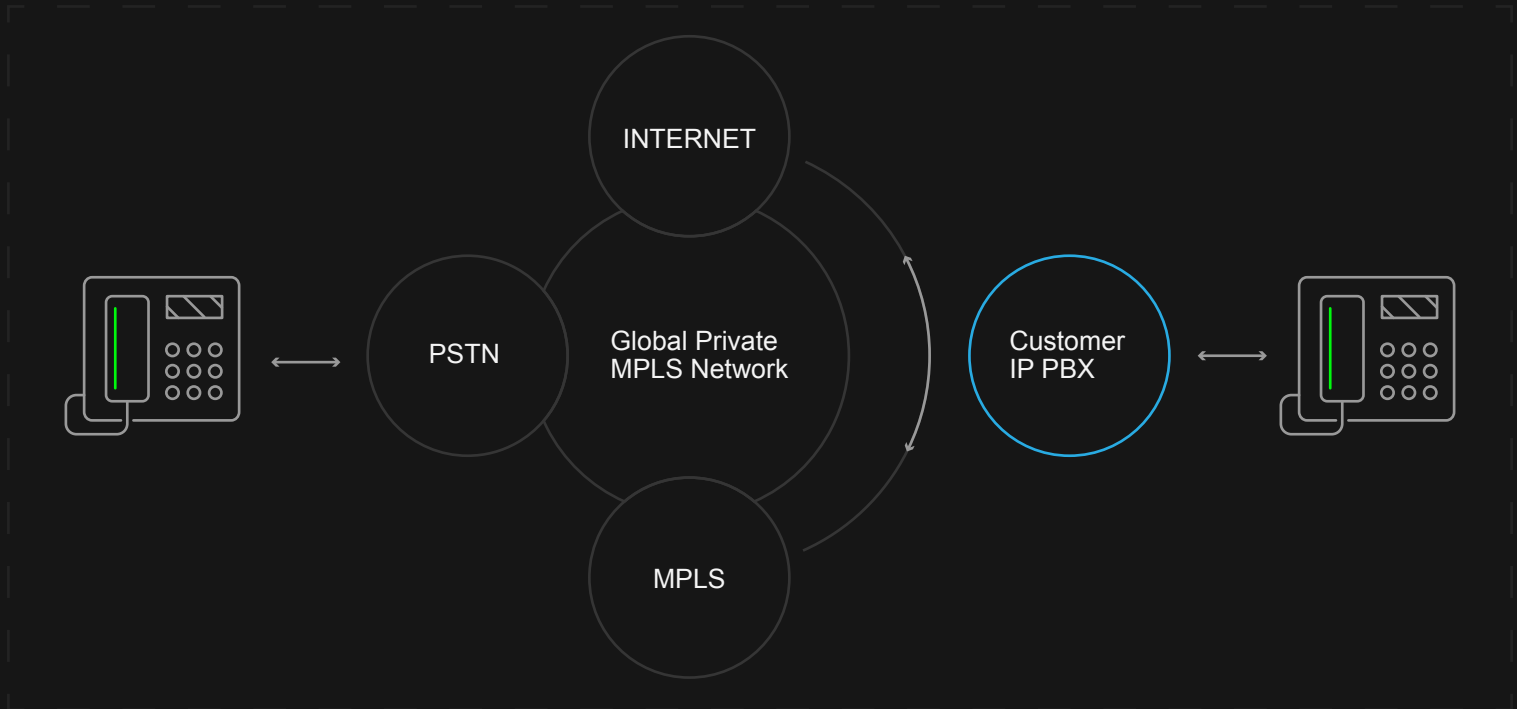
SIP Trunking, from CallTower, provides all the standard trunk features users have come to expect from traditional carriers with the reliability and redundancy of a multi-carrier MPLS network and powerful call management features that provide business continuity and disaster recovery.

CallTower is among the few providers with the experience and flexibility to deliver fully-managed SIP Trunking service via CallTower's MPLS network, third - party MPLS, or existing public Internet. This approach offers the convenience of preserving existing network connections, helps reduce deployment time and provides the efficiency and economic benefits of network convergence.

In addition, enhanced features such as enterprise-wide calling plans, quality of service (QoS) management and worldwide local numbers and portability provide the simplicity and performance necessary to centralize multiple services and to eliminate unnecessary vendors, facilities and costs.

CallTower's SIP Trunking provides the flexibility, scalability and control enterprises need to maximize their investment in a unified IP communications platform and network - delivered by a partner committed to exceptional support. All SIP Trunking services include a comprehensive suite of services including 24/7/365 network management, proactive monitoring, interoperability lab services and global deployment expertise.

SIP Trunking offers enterprise customers the flexibility of global MPLS or Internet, the performance of a 99.999% uptime geographically redundant network, the confidence of certified interoperability and the support of a global team focused on the customer's success.



FEATURES

Global Local Coverage and In-Country Compliance – Local DID numbers and voice services in over 100 countries and 8,000 cities worldwide with compliant in-country dial plans supporting seamless in-country user experience and localized SIP release.

Complete Service Features – Local, long distance, on-net and toll-free, directory assistance, caller ID, directory listing and 911/E911 service.

Network Flexibility – Increase service delivery options such as capacity, geographic diversity and network redundancy with Global SIP Trunking service delivery over new or existing Internet, CallTower MPLS or an existing MPLS provider network.

Web-based Service Management – Full control of enterprise voice services including access to real-time call detail, utilization reports and ticket tracking.

BENEFITS

CallTower Global SIP Trunking offers valuable benefits such as:

Reduced Costs – Consolidate local lines and trunks to reduce hardware costs, reduce trunk costs and to eliminate multiple vendor purchasing.

Improved Continuity – Avoid costly outages with network and geographic redundancy options and predefined contingency routing.

Investment Protection – Reuse legacy PBX trunk cards or use IP-PBX native-SIP trunk connectivity.

Improved Scalability – Seamlessly add capacity for growth or new locations and avoid lengthy installation intervals.

Single Vendor – Eliminate multiple vendors globally with voice and network services through one

CERTIFIED INTEGRATION

CallTower supports a global selection of standards-based solutions. With a commitment to best-in-class capabilities and interoperability with leading IP-PBX manufacturers, CallTower ensures rapid deployment, reduced costs and simplified administration.

LEGACY PBS INTEGRATION

What if our phone system is not SIP-capable?

CallTower can help your business gain the benefits and flexibility of SIP Trunking, even if your phone system uses traditional copper lines and ISDN PRI. With the addition of an Integrated Access Device, CallTower connects your phone system to Global SIP Trunking.

GLOBAL AVAILABILITY

Wherever you go, we're already there. CallTower extends your reach and functionality by offering local numbers (DID/DDI), portability (LNP) and Toll Free services in over 100 countries and 8,000 cities worldwide*. With global availability, your business can easily consolidate services, reduce costs and simplify expansion with a single-vendor solution.