Unify Office
by **RingCentral**®

Integrations improve flow

Enhance existing workflows by bringing the functions and features of Unify Office in to the applications you use every day, eliminating the need to switch between programs to message, video or phone.

Unify Office by RingCentral's wide array of out-of-the-box integrations provides the best customer experience by reducing the friction of switching between programs, allowing you to focus on what's important for your business - revenue, agility and customer satisfaction.

Drive productivity, and accelerate your sales cycle by integrating Unify Office with your business infrastructure, productivity, CRM, and service management applications.

Feature and benefits

Return on investment

Out-of-the-box integrations allow scalable administration and managed staffing, reducing the IT related costs for provisioning, configuration and management of new locations and users.

Save on the resourcing, effort and investment required to enable users on new systems and products.

Customer satisfaction

Immediate access to contextual information enables your employees to
deliver faster and better service in customer opportunities.

Enhance core business applications with an integrated communications solution
so your employees have more time to deliver satisfied engagements.

Trusted partner for your **Digital Journey**

Atos

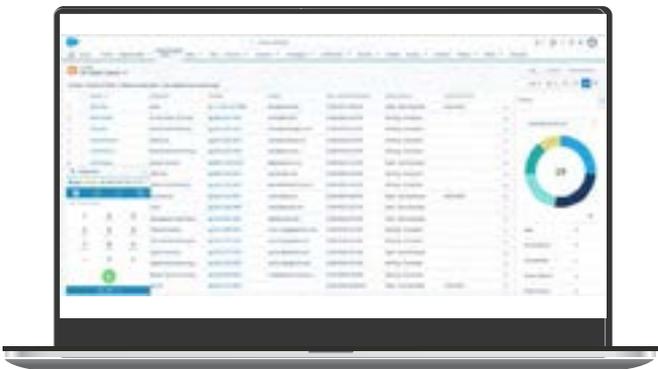# Unify Office Integrations

Performance insights

Track your team's performance by creating customized reports and dashboards and gain insights on every call with real-time analytics. Use real-time call logs to correlate call data with your sales and service metrics to identify your most effective channels and perform trend analysis for forecasting.

Increased productivity

Integrating collaboration tools with the applications your employees use every day streamlines workflows and increases productivity.
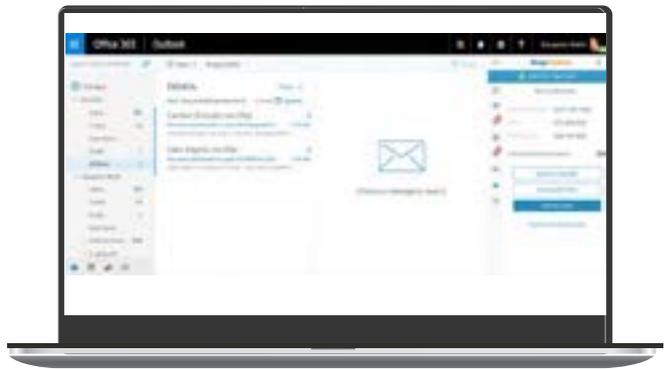
Automation of critical tasks saves employee cycles so they can focus more on their work and less on task switching between multiple isolated applications.
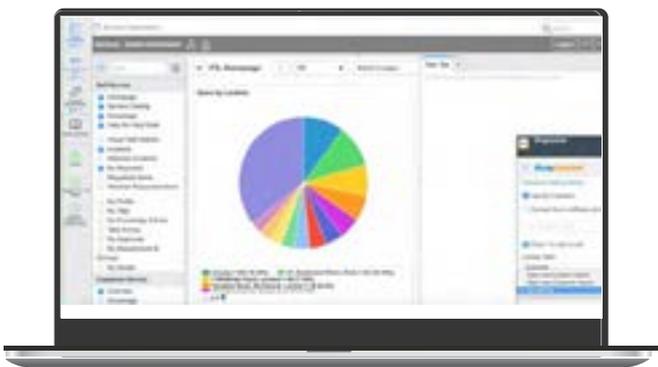
1

Automate your sales cycle and gain insights on every call with the Salesforce Sales Cloud, Microsoft Dynamics, Zendesk, Desk.com and Oracle Sales Cloud integrations
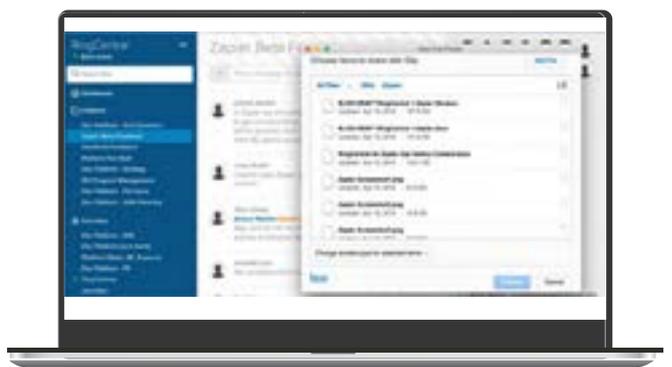
2

Bring advanced communications functions into business workflows you use every day with Unify Office - Microsoft, Google, Slack and Amazon integrations.

3

Enhance delivery and support of business services by tightly integrating operational processes with the ServiceNow and Salesforce (Service Cloud) integrations.

4

Perform critical tasks such as archiving, sharing, and Single Sign On with Okta, Archiver, and Box.

For more information: sales@unifyoffice.com