



Enterprises are grappling with unprecedented challenges:

- Creating a collaborative team environment for a virtual workforce
- Maintaining the flexibility to quickly shift when circumstances change
- Distributing operations – all while maintaining productivity

The key to success in this environment is:

- A portfolio of content-rich and bandwidth-intensive applications
- Real-time communication with a consistent experience across many locations

Keeping this amount of distributed data flowing globally requires the right underlying network design. Zayo's Ethernet services, backed by our unmatched global fiber network, provides high-performing bandwidth across the globe and into your critical sites. Focus on your core business and leave the connectivity to us.

Flexible bandwidth up to **100 Gbps** on Zayo's **126K route miles**

**Best in class customer experience** with 24/7/365 support and 99% customer retention

**Secure and protected data transmission** with end-to-end connections that cannot be penetrated

**Consistent and reliable availability** due to network capacity with **no oversubscription**

## PRODUCT BENEFITS

### Flexibility

- Zayo offers several flexible network topologies, including Ethernet Private Line (E-Line), Ethernet Virtual Private Line (EVPL) and Ethernet Local Area Network (ELAN).
- Choose your terms: Customized commercial options that fit your business model.
- Choose your level of diversity: Diverse fiber entrances, routes, cards, equipment, Zayo Points of Presence (PoPs) and even diverse technologies to support your business.
- Choose your bandwidth: Available in scalable, committed and burstable bandwidth options from 1Mbps to 100Gbps.
- Choose your Quality of Service (QoS): Prioritize your traffic with up to 6 QoS queues.

### Performance & Reliability

- Zayo's self-healing core provides the superior performance of intelligent routing, with multiple network paths to deliver your traffic reliably.
- Zayo offers industry leading Service Level Agreements (SLAs).
- Uncongested traffic flow: Zayo augments capacity on our network when we reach 50% utilization, ensuring ample capacity for your traffic.
- Industry approved by the Metro Ethernet Forum 2.0 to meet the highest Ethernet standards.

### Reach

- Support your users, no matter where they're located.
- 20+ TB of core network capacity keeps your data flowing.
- 380+ Ethernet edge routers support you where your critical network is located.
- We continually invest in our network while adding fiber miles, buildings and PoPs to provide you with an end-to-end Ethernet solution.

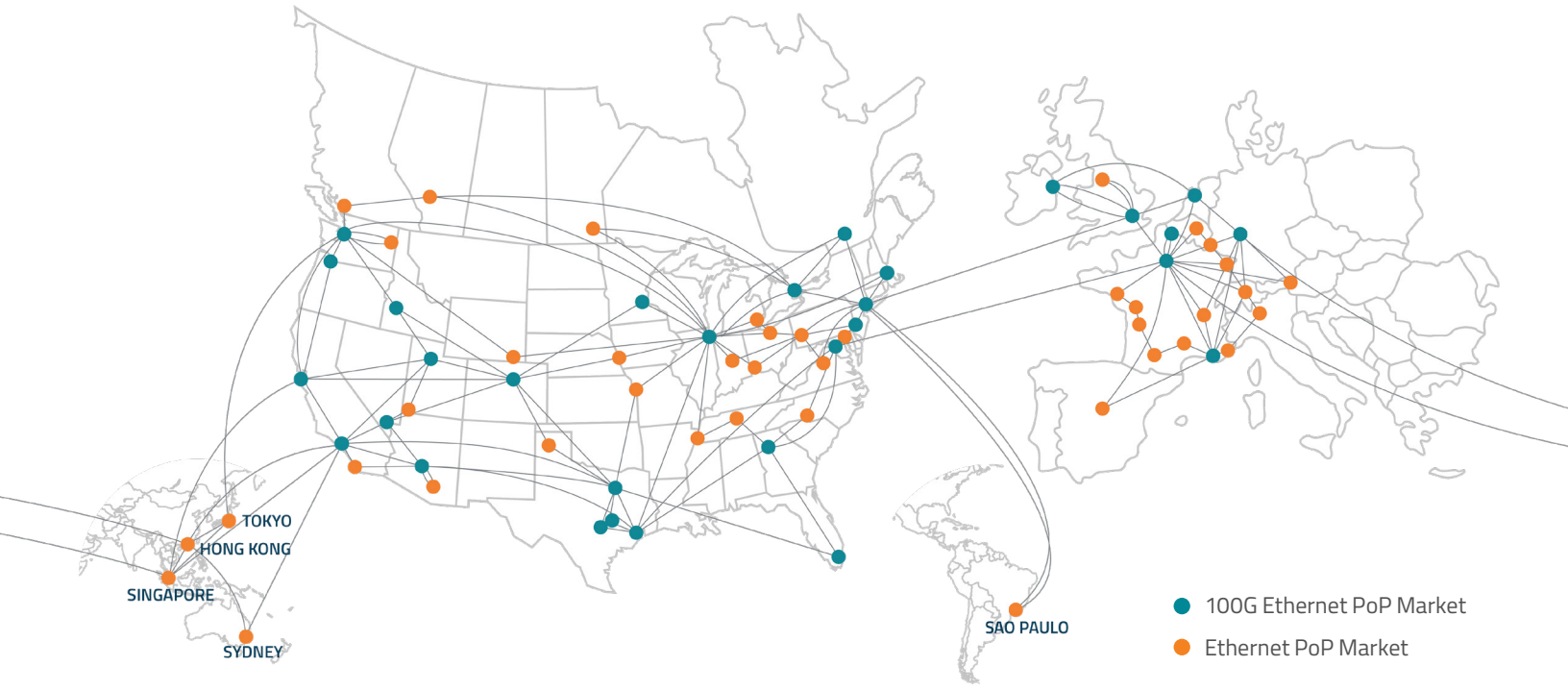
### Security & Protection

- Avoid attacks common to the public Internet by transporting data on our private, core-protected, carrier-class network.
- Zayo maintains a global security program based on ISO 27002, focused on the confidentiality, availability and integrity of our assets.

### Support

- Zayo is your single global Ethernet provider – with end-to-end network accountability.
- Dedicated Ethernet delivery teams provide you a predictable and smooth installation experience.
- Receive 24/7/365 support and service from our Network Operations Center (NOC).
- You have real time visibility, including KMZ files of your access routing, and management of all of your Zayo services, in Tranzact, our self-service customer portal.

**GLOBAL ETHERNET NETWORK**



**ZAYO AT A GLANCE**

